




With respect to your department, do you expect the following to increase, decrease or stay the same in 2011, or not applicable?




Key:

 Increase  Decrease  Same




Staffing levels

 10%  23% 66%  1% n/a




Budgets

 16%  47% 36%  1% n/a




Employee insurance costs

 64%  2% 26%  8% n/a

Workman's compensation claims




 10%  10% 65%  15% n/a

Training opportunities

 19%  9% 66%  6% n/a

Product purchasing

(chemicals, hand tools, soaps, etc.)




 20%  17% 61%  2% n/a

Equipment purchasing




(floor/carpet machines, vacuums, etc.)

 16%  32% 48%  4% n/a




Total square footage cleaned

 28%  5% 66%  1% n/a




Green cleaning product usage

 42%  3% 48%  7% n/a

Green certifications for your facility or staff members

 17%  3% 48%  32% n/a

Threat of outsourcing your cleaning department

 15%  6% 42%  37% n/a

Energy expenses

 52%  15% 25%  8% n/a